



## ChemTreat Names Holland 2011 LTL Carrier of the Year

HOLLAND, Mich., March 1, 2012 /PRNewswire/ -- Leading specialty chemical company, ChemTreat, has named Holland its 2011 LTL Carrier of the Year. This marks the third time that ChemTreat has extended this honor to Holland since 2004.

A number of carriers were evaluated along several metrics, including billing accuracy, on-time performance, and damage-free delivery. These objective measures were supplemented by input from ChemTreat traffic, shipping, and receiving department employees to create a final score value. Holland received a score of 97.34 out of 100, making it the leading carrier by a margin.

ChemTreat LTL Manager, Susan Coggsdale said, "Holland is an excellent carrier to work with. Shipments are moved along smoothly and our products are being delivered to our customers in a timely manner, which makes our jobs easier, and our customers happy. Holland has been and continues to be a valuable extension of our business."

Holland President Mike Naatz commented, "Holland prides itself in providing an exceptional customer service, and our professionals work very hard to make that possible. We are very grateful and honored to receive this recognition from our valued customers at ChemTreat."

Since 2010, Holland has also been the proud recipient of 15 similar customer satisfaction awards. Previous honors include: Matco Tools 2010 carrier scorecard Gold-level; Echo Global Logistics 2010 Regional Carrier of the Year award; Eastman Chemical Company 2010 Supplier Excellence Award, and more. The close of 2011 also marked the 26th consecutive year that Holland has received at least one Quest for Quality award from *Logistics Management*.

### About Holland

Holland has long been recognized for delivering the most next-day service lanes in its territory and annually records one of the lowest claim ratios in the industry. Founded in Holland, Mich., in 1929, Holland provides industry leading, on-time reliability for less-than-truckload shipments in the central and southeastern United States and in eastern Canada. For more information, visit [hollandregional.com](http://hollandregional.com). Holland is a subsidiary of YRC Worldwide.

Website: [hollandregional.com](http://hollandregional.com)

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