

Yellow Recognized as Top Performer in Annual Quest for Quality Survey

OVERLAND PARK, Kan., Aug 20, 2001 (AutomotiveWire) -- Yellow Freight System, the largest subsidiary of Yellow Corporation (NASDAQ:YELL), has been awarded the 2001 Quest for Quality Award from Logistics Management and Distribution Report magazine. Customers from across the nation chose Yellow Freight System as their preferred national transportation services provider, honoring the company with high scores in the areas of on-time performance, value, information technology, customer service, and equipment and operations. More detailed results of the survey can be found in the August issue of Logistics Management and Distribution.

"It is gratifying to see that our continuing focus on providing best-in-class service and quality is being recognized by our customers," said James Welch, President of Yellow Freight System. "To receive such an accolade from the people we deal with every day is indeed an honor, and everyone here at Yellow offers their sincere thanks to those who participated."

Yellow has been certified under ISO 9001:2000 standards for adherence to rigorous quality process standards, including a mechanism to document and measure compliance with operational goals and ensuring that procedures are consistent throughout the company's 377 service locations.

About Yellow Freight System:

Yellow Freight System is a national carrier based in Overland Park, Kan., offering the widest range of services for transportation and related movement of goods and materials. Services include: Standard Ground[™], featuring the most competitive service and broadest coverage in North America; Definite Delivery[™], a guaranteed on-time service with 24-by-7 monitoring; Exact Express[™], a time-definite, expedited, guaranteed air and ground delivery service; and Yellow Global[™], an international ocean and air forwarding service. A subsidiary of Yellow Corporation (NASDAQ: YELL), Yellow Freight System, Inc., serves more than 300,000 customers and employs 23,000.

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