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## Parker Hannifin Awards Holland for Operational Excellence in 2013

HOLLAND, Mich., March 28, 2014 (GLOBE NEWSWIRE) -- Holland has been named the recipient of the Parker Hannifin 2013 LTL Carrier of the Year Award. A global leader in motion and control technologies, Parker Hannifin expressed that the award was given "in recognition of Holland's commitment to operational excellence and continuous improvement."

In order to determine the award's recipient, Parker Hannifin representatives evaluated LTL carriers across a variety of objective and subjective service and performance measures. In addition to raw performance numbers, carriers were measured based upon the results of an annual customer service survey taken by Parker Hannifin representatives from all of the company's North American shipping locations.

Categories of evaluation included claims, EDI compliance, on-time performance, billing accuracy, continuous improvement and customer service. The award was presented to Holland Vice President of Sales and Marketing, Jim Ferguson and Regional Corporate Account Executive, Keith Berlan.

"We are extremely honored to receive this award from our valued partners at Parker Hannifin," said Jim Ferguson. "The satisfaction of our customers comes second to none at Holland, and the assurance that we are achieving that goal is invaluable. Every day, every one of our dedicated employees goes above and beyond to ensure we deliver on our service promise of fast, reliable, and friendly next-day LTL. We would like to thank Parker Hannifin for extending this generous recognition and our Holland employees for making it happen."

### About Holland

Holland has long been recognized for delivering the most next-day service lanes in its territory and annually records one of the lowest claim ratios in the industry. Founded in Holland, Mich., in 1929, Holland provides industry leading, on-time reliability for less-than-truckload shipments in the central and southeastern United States and in eastern Canada. Holland, recognized by *Logistics Management* magazine with its 2013 Quest for Quality award for 28 consecutive years, was honored for performance excellence in 2013 with the Midwest/Mid-Atlantic Regional LTL Motor Carriers award and the South/South Central Regional LTL Motor Carriers award, as well as the Expedited Motor Carriers award. For more information, visit [hollandregional.com](http://hollandregional.com). Holland is a subsidiary of YRC Worldwide, Inc.

Website: [hollandregional.com](http://hollandregional.com)

Facebook: <http://www.facebook.com/hollandregional>

Twitter: <http://www.twitter.com/hollandregional>

LinkedIn: <http://www.linkedin.com/company/holland>

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