

## Holland Receives Eastman 2011 Supplier Excellence Award

HOLLAND, Mich., June 5, 2012 /PRNewswire/ -- (NASDAQ: YRCW) -- Eastman Chemical Company has awarded Holland its 2011 Supplier Excellence Award, an element of its Eastman Supplier Excellence Program (ESEP). This marks the sixth consecutive year that Holland has received this award.

In order to determine award recipients, Eastman evaluates its transportation service providers along a number of criteria, including but not limited to: on-time percentages, claims ratios, safety/security incidents and nonconformance, and customer complaints. Holland's collective score was 93.38%, with a score of 98.16% in the on-time delivery category.

"Holland earned this award with on-time, safe, compliant, and claim-free excellent next-day shipping. They are a most-valued supplier," said John Huff, manager of Truckload, LTL and Drayage Procurement at Eastman Chemical Company. "This designation signifies consistent performance from Holland and solid work on Eastman's behalf to improve our efficiency and competitiveness in today's challenging market."

"We are honored to once again receive this recognition from our valued customers at Eastman Chemical Company," said Jim Ferguson, vice president of sales and marketing for Holland. "Holland professionals work tirelessly to provide the unmatched level of service that makes Holland the industry leader that it is. We are grateful for this honor, and we intend to do it justice by continuing to deliver the best in next-day, on-time, regional shipping to all of our customers."

Holland has been honored with six other performance awards since Jan. 2011:

- Chemtreat 2011 Carrier of the Year Award
- GlobalTranz 2011 Central LTL Carrier of the Year Award
- 2011 Quest for Quality Award (Midwest/North Central & Expedited)
- 2011 Inbound Logistics Top 100 Motor Carriers of the Year Award
- Echo Global Logistics 2010 Regional Carrier of the Year Award
- Matco Tools 2010 Gold Level Scorecard

## **About Holland**

Holland has long been recognized for delivering the most next-day service lanes in its territory and annually records one of the lowest claim ratios in the industry. Founded in Holland, Mich., in 1929, Holland provides industry leading, on-time reliability for less-than-truckload shipments in the central and southeastern United States and in eastern Canada. For more information, visit <a href="https://holland.com">holland is a subsidiary of YRC Worldwide</a>.

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