

YRC Receives National LTL Carrier of the Year Award from A.O. Smith Water Products Company

Recognition Calls Attention to Exceptional Supply Chain Service

Overland Park, Kan. - October 14, 2011 - YRC, a subsidiary of YRC Worldwide Inc. (NASDAQ: YRCW), today announced that it has received the National LTL Carrier of the Year Award from A.O. Smith Water Products Company, a leading manufacturer and marketer of residential and commercial water heaters and boilers headquartered in Ashland City, Tenn. A.O. Smith presented YRC with this honor at the company's Carrier Conference in Franklin, Tenn. on September 21, 2011.

The award recognizes a retail solution YRC developed and implemented for American Water Heaters, a division of A.O. Smith, earlier this year. It necessitated that YRC coordinate the release of more than 1,600 display cases from a production house in Elgin, III., to stores throughout the country, including sites in Alaska and Hawaii. Although the shipments required special equipment for safe moving, American had specific deadlines to meet and wanted success guaranteed regardless of the job's complexity or how many changes occurred throughout the production and shipping process.

YRC orchestrated a custom solution that included state-of-the-art tracking and deck bars for shipment safety, customized pricing and the company's <u>Guaranteed Standard</u> service - a proprietary, simplified pricing package that ensures shipments will arrive on time and meet required delivery schedules. The program exceeded American's expectations.

"We are honored to receive this recognition and are very proud of the work and level of service the team provided to our customer," said John Amerman, Senior Customer Solution Coordinator who managed this retail project for YRC. "Our success can be attributed to thorough retail expertise and dedication to a superior customer experience."

For more information on Guaranteed Standard services, please visit <u>www.yrc.com/services/guaranteed am pm</u>.

About American Water Heaters

Headquartered in Tennessee, American Water Heaters is proud to offer a full line of residential and commercial water heating products. American is committed to being a reliable partner by providing well-built products and superior service. For more information, please visit <u>http://www.americanwaterheater.com/</u>.

About A. O. Smith Water Products Company

Headquartered in Ashland City, Tenn., A. O. Smith Water Products Company is a leading manufacturer and marketer of residential and commercial water heaters and boilers. A. O. Smith offers contractors an additional competitive advantage in that the company designs, builds, distributes and field supports the world's broadest and deepest line of residential and commercial water heaters, as well as commercial boilers. This single-source concept simplifies ordering, installation and service and is backed by more than 70 years of research and innovation. For more information, visit <u>www.Hotwater.com</u>.

About YRC

YRC, a leading transporter of industrial, commercial and retail goods, specializes in solutions for businesses across North America. Built upon the combined strength of Yellow and Roadway, and headquartered in Overland Park, Kan., YRC operates a comprehensive North America network designed to create flexible, efficient, supply chain solutions that are simply reliable. For more information, visit <u>www.yrc.com</u>

About YRC Worldwide

YRC Worldwide Inc., a Fortune 500 company headquartered in Overland Park, Kan., is a leading provider of transportation and <u>global logistics services</u>. It is the holding company for a portfolio of successful brands including <u>YRC</u>, <u>YRC Reimer</u>, <u>Holland</u>, <u>Reddaway</u>, <u>New Penn</u> and <u>Glen Moore</u>, and provides China-based services through its <u>Jiayu</u> and <u>JHJ</u> joint ventures. YRC Worldwide has one of the largest, most comprehensive less-than-truckload (LTL) networks in North America with local, regional, national and international capabilities. Through its team of experienced service professionals, YRC Worldwide offers industry-leading expertise in heavyweight shipments and flexible supply chain solutions, ensuring customers can ship industrial, commercial and retail goods with confidence. Please visit <u>www.yrcw.com</u> for more information.

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