



April 30, 2014

Holland Honored With Carrier of the Year Award From Echo Global Logistics

HOLLAND, Mich., April 30, 2014 (GLOBE NEWSWIRE) -- Holland has been selected as the 2013 Regional LTL Carrier of the Year by Echo Global Logistics (EGL), a leading provider of technology-enabled transportation and supply chain management services. This is the fourth time in the past five years that Holland has received this recognition.

In making their decision, EGL evaluated all of its transportation providers in a number of performance categories, including Carrier Dependability, Pro-Active Communication, Invoicing Accuracy, Claims, Customer Service, Responsiveness, Carrier Website, Creativity, Pricing, Training, and Convenience. Holland finished first in nearly all performance categories.

Holland won by quite a wide margin in the following categories: Quality of Service--Carrier Dependability, Pro-Active Communication, Claims—Dependable, Safe, Secure, Damage-Free Movement of Freight, and Customer Service—Ease of Communication, Phone Courtesy and Follow-Up.



"Without a doubt, customer satisfaction is the very best barometer of our success," said Scott Ware, president of Holland. "This award serves as an invaluable affirmation that superior Holland service to our customers has been effective. I would like to thank Echo Global Logistics for extending this honor to Holland and for their continued partnership. Thanks are also due to the hardworking men and women of Team Holland, who made this win possible."

This is the fifth Carrier of the Year Award that Holland has won thus far in 2014. Recent awards include the Best Transportation Supplier for 2013 from Avery Dennison, and the 2013 LTL Carrier of the Year award from Vehicle Service Group.

About Holland

Holland has long been recognized for delivering the most next-day service lanes in its territory and annually records one of the lowest claim ratios in the industry. Founded in Holland, Mich., in 1929, Holland provides industry leading, on-time reliability for less-than-truckload shipments in the central and southeastern United States and in eastern Canada. Holland, recognized by *Logistics Management* magazine with its 2013 Quest for Quality award for 28 consecutive years, was honored for performance excellence in 2013 with the Midwest/Mid-Atlantic Regional LTL Motor Carriers award and the South/South Central Regional LTL Motor Carriers award, as well as the Expedited Motor Carriers award. For more information, visit hollandregional.com. Holland is a subsidiary of YRC Worldwide.

Website: hollandregional.com

Facebook: <http://www.facebook.com/hollandregional>

Twitter: <http://www.twitter.com/hollandregional>

LinkedIn: <http://www.linkedin.com/company/holland>

YouTube: <http://www.youtube.com/hollandregional>

GooglePlus: <http://www.gplus.to/hollandregional>

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