



YRC Freight Opens Dedicated Hotline for Customers With Shipments Delayed at West Coast Ports

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OVERLAND PARK, Kan., March 10, 2015 (GLOBE NEWSWIRE) -- YRC Freight announces a new dedicated 800 number specifically for businesses with freight delayed at West Coast ports. The hotline number: (800) 325-8747, is manned around-the-clock by YRC Freight's expedited shipping experts. It is designed to give callers shipping solutions that will help them avoid additional delays and have their merchandise on store shelves in time for the spring retail season.

Recent labor standoffs resulted in congestion and backlogs at U.S. West Coast ports. Delays are causing serious challenges for supply chain managers across North America. Even though a tentative agreement on a new 5-year contract between the Pacific Maritime Association (PMA) and International Longshore and Warehouse Union (ILWU) has been reached, shipment delays will continue.

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Keith Prather, Managing Director of Armada Corporate Intelligence, states, "PMA officials continue to reiterate that it will take 8-12 weeks to clear the backlog of shipments sitting off the West Coast. Many shippers will need to expedite loads once they hit the port to make it in time for the spring retail season."

YRC Freight established the hotline in an effort to help customers, both current and new, stock retail shelves without losing any more time. "Our company has built its reputation on transporting freight safely, quickly and on-time. We understand the time-sensitive nature of shipping, and we have a broad portfolio of services like Time-Critical™ focused on expedited delivery. In order to get the supply chain moving again and help avoid additional revenue loss, we are ready with time and cost effective shipping options," explains Howard Moshier, Senior VP of Operations for YRC Freight.

Customers calling the hotline with urgent delivery needs can take advantage of air, dedicated equipment, and expedited ground services to expedite freight from port to points across North America. Delivery windows range from by noon and by 5 p.m. to a 1 to a 24-hour window. Time-Critical™ Weekend Advantage offers Friday pick up and Monday delivery between most U.S. and Canada points for a cost-effective alternative to air freight service.

About YRC Freight

YRC Freight, a leading transporter of industrial, commercial and retail goods, specializes in less-than-truckload (LTL) shipping solutions for businesses. Based in Overland Park, Kan., YRC Freight provides comprehensive North American coverage and offers a broad portfolio of LTL services to bring flexibility and reliability to customers' supply chains. For more information, visit www.yrcfreight.com.

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About YRC Worldwide

YRC Worldwide Inc., headquartered in Overland Park, Kan., is the holding company for a portfolio of less-than-truckload (LTL) companies including [YRC Freight](#), [YRC Reimer](#), [Holland](#), [Reddaway](#), and [New Penn](#). Collectively, YRC Worldwide companies have one of the largest, most comprehensive LTL networks in North America with local, regional, national and international capabilities. Through its team of experienced service professionals, YRC Worldwide companies offer industry-leading expertise in flexible supply chain solutions, ensuring customers can ship industrial, commercial and retail goods with confidence. Please visit www.yrcw.com for more information.

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